

Fresh Hope Case Worker

- Reporting To: Fresh Hope Coordinator

- Work Hours: 20 hours per week

(Days to be agreed to suit the service, flexible working is a requirement and occasional weekend, and evening work may be necessary, depending on meetings, client, and volunteer needs.)

- Location: St George's Church Hub, Stamford
- Contract type: Permanent
- Annual salary: £14,000
- Enhanced DBS required.

It is an occupational requirement of this role that the candidate is a committed Christian.

Job Purpose:

Fresh Hope is the community-focused ministry of St George's Church. We follow the example of Jesus, who always went to the places where the need for hope and healing was the greatest. We seek to serve those most in need in our community.

As part of our Fresh Hope ministry, the Community of Hope is a place to belong where people can do life together, within the routine of work, prayer, and friendship, creating space for everyone to thrive. The Community of Hope is a place where all are welcomed, loved, and encouraged to be the best versions of themselves. Together, we explore opportunities to unlock our God-given potential, learn how to love like Jesus, and serve others in our community.

The purpose of this role is to contribute to our Fresh Hope projects as we seek to make disciples of Jesus through loving service, and it has a particular focus on coordinating the Community of Hope.

Main duties:



- Working collaboratively with the other caseworkers to assess the needs of potential service users, matching, and providing on-going support to the relationship between the volunteer and the service user as required.
- Support running of Connect/ New Beginnings/ SHEP in liaison with other Fresh Hope team members.
- Initiate, plan and deliver the Community of Hope activities, working collaboratively with the other Fresh Hope team members.
- To ensure that volunteers know when to refer issues and problems to yourself, other projects internally or to other agencies.
- To be able to pray with clients and volunteers upon their request about any needs they have.
- To contribute to the staffing of the Hub in agreement with the other team members.

Network:

- Develop on going relationships with other projects that can support clients. In particular, Foodbank, CAP, SKDC and CAB.

Administrative:

- To be competent in IT and administration.
- To ensure that suitable records are kept in the required manner.
- To positively contribute to the culture of Safeguarding.
- To ensure that volunteers are aware of and understand relevant policies and procedures relating to their role.
- To store all information securely and confidentially.
- To ensure suitable procedures are being followed to safeguard the health and safety of volunteers and service users.

The post holder will carry out any other duties, which are within the scope, spirit and purpose of the job as requested by the line manager.

If duties and responsibilities change, the job description will be reviewed and amended in consultation with the post holder.

Essential attributes:



- Must be able to actively participate in prayer and worship, whether individual or corporately, as an expression of own personal faith and in line with St Georges Church values and principles.
- A compassionate heart for the vulnerable and marginalised in the community.
- Able to maintain appropriate, professional boundaries with service users.
- Good written and verbal communication skills.
- Ability to work as an individual or part of a team.
- An understanding of the motivation and support needs of volunteers.
- Ability to prioritise workload and organise others.
- Experience of working with vulnerable people.
- Flexible approach to working hours.
- Computer literate in Windows, Word, e-mail & internet.
- Resourceful and encouraging.

Desirable knowledge and attributes:



- Previous experience of managing volunteers and confident in leading groups.
- An understanding of the needs of the socially isolated.
- An understanding of the issues that surround homelessness and families through work experience, personal experience, or caring responsibilities.
- To have experience in dealing with agencies such as housing, job centre, local councils, benefits, universal credit etc.

How to apply



If you want to apply for this role, please contact our Operations Manager Freya Rowe for an application pack: Freya.Rowe@stgeorgeschurch.net

If you want an informal conversation about this role to explore the possibility of applying, please contact Louise Rose: louise.rose@stgeorgeschurch.net